

RCM Health:
Your Partner in Navigating Unique and Complex Healthcare Challenges

RCM
HEALTH CONSULTANCY

INTRODUCTION

Redefining Healthcare Delivery

For over three decades, RCM Health has been transforming how individuals, families, and organizations approach complex healthcare challenges. As Canada's premier private healthcare consultancy, we specialize in creating personalized pathways to exceptional care that transcend traditional system limitations.



Our Mission

We believe that exceptional healthcare should be accessible, coordinated, and tailored to each client's unique circumstances. Our role extends far beyond traditional healthcare provision—we serve as your advocate, navigator, and strategic partner throughout your entire healthcare journey.

The RCM Health Difference

What sets us apart is our commitment to treating each client's situation as truly unique. We don't offer one-size-fits-all solutions. Instead, we invest time in understanding your specific challenges, goals, and preferences, then leverage our extensive global network to create customized care pathways that might otherwise be inaccessible.

Our Global Ecosystem

RCM Health operates at the intersection of local expertise and global excellence::

- **4,000+ Elite Medical Specialists** across multiple continents
- **3,000+ Medical Suppliers and Vendors** providing cutting-edge resources
- **45+ World-Renowned Centers of Excellence** offering specialized treatments
- **30+ Years of Crisis Management Experience** in complex medical situations
- **365-Day Availability,** ensuring continuous support when you need it most

Who We Serve

Our clients include discerning individuals and families who recognize that their healthcare needs require more than what traditional systems can provide. Whether you're facing a complex diagnosis, seeking preventive care optimization, managing multi-generational family health needs, or requiring access to specialized treatments, RCM Health provides the expertise and connections to achieve optimal outcomes.

Our Comprehensive Service Framework

The RCM Health Approach: Seven Pillars of Excellence

1. **Global Network Access:** Your gateway to world-class medical expertise without borders. Our extensive international connections ensure you receive the highest standard of care regardless of geographic limitations, from specialized consultations to complex surgical procedures.

2. **Comprehensive Case and Care Management:** Expert orchestration of your complete healthcare journey. We manage every aspect of your medical needs through a holistic approach that encompasses initial diagnosis verification, treatment implementation, and follow-up care, creating a seamless experience with precision and compassion.

3. **Strategic Planning and Family Office Integration:** Aligning your healthcare needs with your broader life planning strategy. We understand that healthcare decisions don't exist in isolation and work to create integrated solutions that protect both your health and wealth across generations.

4. **Patient Advocacy and Expert Case Reviews** Your voice and champion within complex healthcare systems. Our dedicated advocacy services ensure your needs are understood and addressed through rigorous case reviews and expert consultation, giving you confidence in your medical decisions.

5. **Specialized Access Within Canadian Healthcare:** Our specialized knowledge helps you navigate provincial boundaries, access private options when appropriate, and leverage international connections while optimizing available benefits.

6. **Crisis and End-of-Life Management:** Compassionate support during life's most challenging moments. Our crisis management team provides immediate, coordinated responses to urgent medical situations, while our end-of-life services address the full spectrum of physical, emotional, spiritual, and practical considerations.

7. **Wellness and Lifestyle Integration:** Proactive strategies for optimal health and personal fulfillment. Our services extend beyond treating illness to embrace wellness through mental health support, professional coaching, women's health specialization, and transformative experiences that promote lasting vitality.

Our Process:
Client-Centered Excellence

Understanding the Capacity Crisis

Your municipal healthcare facilities operate within a system deliberately designed with capacity constraints:

- Limited diagnostic equipment to control imaging costs

Team Assembly and Planning

Based on your unique situation, we assemble a dedicated multidisciplinary team led by an executive assistant who serves as your primary point of contact. This team develops a strategic plan tailored to your specific circumstances and objectives.

Implementation and Coordination

Our team manages all aspects of care implementation, from coordinating specialist appointments and diagnostic procedures to arranging international treatments and managing logistics. We ensure seamless communication between all healthcare providers involved in your care.

Monitoring and Optimization

Healthcare needs evolve, and so do our services. We continuously monitor your progress, adjust strategies as needed, and ensure that you always have access to the latest advances in treatments and care methodologies.

Delivering Transformative Healthcare Experiences

Why Choose RCM Health?

Unmatched Expertise and Experience

Three decades of successfully navigating the most complex healthcare challenges have given us deep insights into what works. Our track record includes thousands of successful cases across every medical specialty and geographic region.

Personalized, High-Touch Service

Unlike traditional healthcare systems, we maintain low client-to-staff ratios, ensuring that each client receives the attention and customization their situation deserves. Your dedicated team becomes intimately familiar with your case and remains consistently available.

Global Perspective, Local Knowledge

Our international network provides access to cutting-edge treatments and world-renowned specialists, while our deep understanding of Canadian healthcare systems ensures optimal navigation of local resources and regulations.

Innovative Problem-Solving

We specialize in finding solutions where others see obstacles. Whether it's arranging emergency medical transport, accessing experimental treatments, or coordinating complex multi-specialty care, we excel at creating pathways to seemingly impossible outcomes.

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Service Specializations

"Healthcare excellence isn't about accessing the system—it's about having the system work for you. At RCM Health, we make that possible."

Executive and Family Health Programs

Comprehensive health management for busy professionals and their families, including preventive care optimization, executive physicals, and 24/7 health support services.

Complex Medical Case Management

Expert coordination for challenging diagnoses, rare conditions, and situations requiring multiple specialists or international treatment options.

Mental Health and Substance Use Support

Integrated programs addressing psychological wellness, addiction recovery, and family dynamics with evidence-based approaches and premium treatment options.

Women's Health and Wellness

Specialized services addressing the unique healthcare needs of women across all life stages, from reproductive health to menopause management and beyond.

The Healing Journey

Building upon our seven pillars of excellence, RCM Health now offers ***The Healing Journey***—a comprehensive, evidence-based integrative wellness program for discerning clients who recognize that optimal health requires more than conventional medical approaches.

This transformative pathway seamlessly integrates with your existing RCM Health care coordination while delivering measurably superior outcomes through multi-modal approaches.

Whether managing complex chronic conditions, addressing executive burnout, supporting cancer or cardiovascular recovery, or pursuing longevity optimization, The ***Healing Journey*** provides access to proven modalities including functional medicine, advanced stress management, mind-body therapies, and spiritual wellness practices.

Each client receives dedicated case management that orchestrates a holistic approach encompassing physical restoration, emotional resilience, energetic alignment, and spiritual connection. This ensures your health optimization strategy protects your most valuable asset while maintaining the personalized, high-touch service that defines the RCM Health experience.

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Private Health Services Plans (PHSPs): Tax-Smart Health Coverage

A Better Way to Provide Employee Benefits



Private Health Services Plans offer Canadian businesses a tax-efficient, flexible alternative to traditional group insurance. PHSPs are CRA-approved and have been helping Canadian businesses provide superior benefits since 1986.

Key Benefits:

- **Complete Budget Control**: Set spending limits per employee or family. Pay only for what's actually used—no wasted premiums.
- **Maximum Tax Efficiency**: Claims are 100% tax-deductible as a business expense. Employees receive tax-free benefits with no payroll tax implications.
- **Quick & Easy Setup**: No medical underwriting, no minimum participation requirements. Can be implemented in days, not months.
- **Ultimate Flexibility**: Design plans for different employee groups. Adjust coverage levels as your business needs change.
- **Minimal Administration**: Simple claims process handled by third-party administrators.

Real Value Comparison:

- $3,000 salary raise = $1,560 after-tax value (48% tax)
- $3,000 PHSP benefit = $3,000 value (0% tax)
- **Employees receive 92% more value with PHSP!**

Plus: No CPP/EI contributions required on PHSP benefits, saving employers an additional 7.45%.

Perfect For:

- Growing small businesses (5-50 employees)
- Startups & tech companies
- Professional corporations
- Companies with diverse workforces

Eligible Expenses Include: Diagnosis, investigations, treatments, rehabilitation, medical care, and mental health support services.

Tax treatment varies by jurisdiction. Corporate clients should consult qualified tax advisors.

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The RCM Health Commitment

We understand that healthcare decisions are among the most important you'll ever make. That's why we've built our entire organization around one simple principle: Every client deserves access to the world's best healthcare resources, delivered with the highest level of personal attention and professional expertise.

Our membership-based model ensures that you have consistent access to our team and services when you need them most. We're not just healthcare consultants—we're your long-term partners in health, committed to helping you achieve the best possible outcomes for you and your family.

Contact RCM Health today to discover how our comprehensive approach can transform your healthcare experience.

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